

IN HOME WARRANTY

IN-HOME WARRANTY IS ONLY AVAILABLE ON THE FANTECH TRADE RANGE OF CEILING MOUNTED SWEEP FANS.

THE QUINTON, QUINTON DC, FLAIR, FLAIR DC, ATMOS DC AND JULIET RANGES HAVE A 2 YEAR IN HOME WARRANTY SERVICE PLUS ANOTHER 4 YEARS ON PARTS. THE PRODUCT CODES ARE AS FOLLOWS:

ATMDCMWH	CAV48BKLED	FLRDC36WH	QTN52BK
ATMDCMBK	FLR36WH	FLRDC36BK	QTN52WH-LED
ATMDC72BLADEWH	FLR36BK	FLRDC50WH	QTN52BK-LED
ATMDC72BLADEBK	FLR36WH-LED	FLRDC50BK	QTND48WH
ATMDC82BLADEWH	FLR36BK-LED	FLRDC58WH	QTND48BK
ATMDC82BLADEBK	FLR50WH	FLRDC58BK	QTND56WH
ATMDC92BLADEWH	FLR50BK	FLRDCLEDKITWH	QTND56BK
ATMDC92BLADEBK	FLR50WH-LED	FLRDCLEDKITBK	QTNDLEDKITWH
ATMDCLEDKITWH	FLR50BK-LED	QTN48WH	QTNDLEDKITBK
ATMDCLEDKITBK	FLR58WH	QTN48BK	JLT52WH
CAV48WH	FLR58BK	QTN48WH-LED	
CAV48BK	FLR58WH-LED	QTN48BK-LED	
CAV48WHLED	FLR58BK-LED	QTN52WH	

THE SCUD AND SCUD DC RANGES HAVE A 2 YEAR IN HOME WARRANTY SERVICE PLUS ANOTHER 1 YEAR ON PARTS. THE PRODUCT CODES ARE AS FOLLOWS:

SCU48WH	SCUDC48WH3
SCU48BK	SCUDC48WH4
SCU48CB	SCUDC48WHLED3
SCU48WH-LT	SCUDC48WHLED4
SCU48BK-LT	

WARRANTY WILL NOT BE PROVIDED IF:

- There is no proof of purchase, or a "DK" number/"PO" number cannot be provided.
- Product is not operated according to the manufacturer's instructions.
- Product is not installed correctly and by a qualified electrician or has been removed/disconnected after installation.
- Damage to the fan is caused by power surges or power fluctuations.
- Damage to the fan is caused by not using the supplied wall switch or a Fantech remote control.
- The product has been damaged or not correctly stored.
- Product has been modified or repaired by an unauthorised person.

Fantech's Warranty does not cover damage to furnishings, walls, floors, foundations or any other loss if damage is either directly or indirectly caused from an installation performed by an unqualified person.

If the fan's malfunction is not caused due to a manufacturing fault, the cost of the service call and repairs

will be payable by the purchaser at the time of repair.

The manufacturer will not accept in home expenses unless authorisation is granted prior to work commencing and a job reference has been issued.

A call-out fee may be charged if the service call finds no fault with the ceiling fan, or the fault is not covered under the terms of this warranty.

This product is not designed or intended for industrial use.

THE FOLLOWING ARE NOT FAULTS OF THE FANTECH CEILING FAN AND ARE THEREFORE NOT COVERED BY WARRANTY:

- **Intermittent humming noise.** This is caused by variations in electrical supply and can come from your hot water service, microwave or your electricity provider sending a ripple control signal in your area.
- **A wobbling fan.** This is usually caused by an incorrectly installed fan or uneven blade weights. Refer to the Fantech trouble shooting guide for a possible remedy.
- **Surface rust known as tea staining.** All joints and stainless-steel parts must be treated with neutral oil then dried with a soft cloth. Repeated at least 4 times a year in extremely corrosive environments. If there is extensive corrosion, an abrasive paste designed to remove the stain must be used. Reapply neutral oil once stain has been removed.
- **Small differences in fan speed.** This can be expected and may be noticeable between fans of the same model that are mounted close to each other.
- **Motor hum or vibration.** Can be caused when a Fantech ceiling fan is connected to a light fitting.



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